

NU SKIN FACIAL SPA FAQs

1. What is the difference between the Nu Skin Facial Spa and the Galvanic Spa?

- a. The new Facial Spa has similar technology, but it is a new, different device. The Nu Skin Facial Spa is a cosmetic facial toning device intended for facial stimulation based upon similar technology to the Galvanic Spa.

2. Is the Nu Skin Facial Spa a medical device?

- a. Nu Skin has received FDA clearance to sell the Nu Skin Facial Spa device. It is classified a Class II Transcutaneous Electrical Stimulator for Aesthetic Purposes. The FDA 'clears' devices for sale but does not 'register' or 'approve' devices or opine on safety or efficacy.

3. How often do you use the Nu Skin Facial Spa?

- a. A Nu Skin Facial Spa regimen can be conducted up to 3 times each week. The Nu Skin Facial Spa should be used as directed with the Conductive Gel.

4. What are the treatment times?

- a. The Nu Skin Facial Spa has a Basic Regimen and three Area Regimens from which to choose. The Basic Regimen has a five minute "Spa Session A" and a five minute "Spa Session B". All of the Area Regimens have a two minute "Spa Session A" and a three minute "Spa Session B".

5. Does the Spa still use positive & negative currents?

- a. Yes – The micro currents in the Nu Skin spa device are both positive and negative.

6. How does the Nu Skin Facial Spa work?

- a. The Nu Skin Facial Spa micro currents enable facial stimulation for cosmetic facial toning.

7. What are the key benefits of the Conductive Gel?

- a. The Conductive Gel is an inert gel used to promote good contact and conduct the current from the Nu Skin Facial Spa and to assist with gliding the unit across the skin.
- b. Helps device to glide on the skin.

8. Can the Galvanic Facial Gels with ageLOC be used with the Nu Skin Facial Spa?

- a. The new Conductive Gel is the only product approved for use with the new Spa.

9. Will the ageLOC Facial Gels be discontinued?

- a. The ageLOC Facial Gels will remain available for sale so individuals with the previous Galvanic Spa may continue to purchase them.

10. Can the old Galvanic Spas be used with the new Conductive Gel?

- a. The Nu Skin Facial Spa is the only device approved for use with Conductive Gel.

11. Should the Facial Spa be used on the throat?

- a. Nu Skin Facial Spa is registered for face treatment only. It should not be used on the throat due to possible adverse effects.

12. Can I use the Nu Skin Facial Spa with XXXXX condition?

- a. The Nu Skin Facial Spa was developed to be used on healthy skin. Please review the User's Manual contraindications, warnings, and precautions. These can be sent to you should you need them.

13. Why is there only one gel for both sessions of the Nu Skin Facial Spa?

- a. The Nu Skin Facial Spa is a new cosmetic facial toning device that uses microcurrents intended for facial stimulation. The Conductive Gel is there to help the Spa glide on the skin and to help conduct the Facial Spa current to the face for toning benefits. This allows you to use the same gel for both Spa sessions.

14. What patents does Nu Skin have in relation to the Facial Spa?

- a. The Nu Skin Facial Spa has patented interchangeable conductors, and proprietary, patented circuitry that selects the current.

15. Why are there different voltage levels?

- a. Ohm's law states that current is dependent on voltage and resistance. As resistance varies from person to person, our proprietary patented circuitry selects the voltage to provide the correct current for each spa session.