

NU SKIN® FACIAL SPA GUARANTEE

Nu Skin has unlocked the future of skin care with its in-home spa, the Nu Skin Facial Spa with Conductive Gel. Using micro current technology, this powerful combination stimulates and tones the skin resulting in an improved appearance.

- STEP 1:** Purchase the Redesign Facial Spa Package and place Conductive Gel on your Automatic Delivery Rewards (ADR) for 90 days.
- STEP 2:** Take an initial close-up picture of the face before starting, and make sure the date of the photo is verified (e.g., photo date stamp or holding a copy of a newspaper with the date visible.)
- STEP 3:** Use the product as directed for 90 days.
- STEP 4:** After 90 days, take a final close-up face picture, and make sure the date of the photo is visible.

ADDITIONAL GUIDELINES:

- Guarantee applies only to the Facial Spa System.
- The guarantee applies to Facial Spa products used as a set.
- The Facial Spa System guarantee can only be redeemed once per distributor or customer ID.
- You must be able to verify that Conductive Gel was added to your ADR for the 90 day period that you wish to target.
- You must verify that The reDESIGN Facial Spa Package was purchased within one month of the beginning of the 90 day period that you wish to target.
- The guarantee applies only to new purchases of the Facial Spa.
- If the refund is approved, the Facial Spa must be returned to Nu Skin before receipt of refund.
- The final picture must be taken as similar as possible to the initial picture.
- Nu Skin reserves the right to determine eligibility for the refund based upon compliance with these guidelines and use of the Facial Spa System as directed.
- Nu Skin reserves the right to determine eligibility for refund based on abuse of return policy.
- Nu Skin reserves the right to back out or withhold commissions for violation of Nu Skin policy or manipulation of any guarantee to obtain refunds improperly.
- Nothing in this guarantee is intended to conflict with our normal product return policies which will be fully honored but only one refund for any product purchase is allowed.

If you meet the above criteria and you have failed to notice an improvement in your skin's youthful appearance after 90 days, please submit the following for a total refund of the Facial Spa System:

- Before and after pictures
- Proof of purchase with date
- Proof of ADR 90 day sign up
- Guarantee Refund Request Form

Your request will be reviewed. Your money will be refunded within 2-4 weeks. All requests must be mailed to:

Attention: Nu Skin Facial Spa System Guarantee

Product Support

75 West Center Street

Provo, UT 84606

Requests can also be emailed to productspecialist@nuskin.com.

