# Opportunity Testimonial Guidelines

These guidelines provide Brand Affiliates with information about how to promote the Nu Skin Business Opportunity in compliance with the Policies and Procedures.



## NU SKIN OPPORTUNITY CLAIMS

An Opportunity Claim is any statement, presentation, video, or social media post that depicts:

- 1) Earnings that can be made through the Nu Skin business
- 2) Purchases made from Nu Skin earnings, or
- 3) Awards received through Nu Skin incentive programs (including success trips).

#### Opportunity claims should be:

- True
- Never Misleading
- Compliant with these guidelines and the Policies and Procedures.

# Nu Skin Key Messaging Principles

BECAUSE OTHERS MAY THINK MESSAGES ARE	ALWAYS TAKE CARE TO	
"Too good to be true"	KEEP IT REAL  Be straightforward  and don't overstate	
"Too little information"	BACK IT UP Provide specifics that alleviate concerns	
"Too much too soon"	MAKE IT RELEVANT Meet your audience where they are today	
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## GENERAL REQUIREMENTS

#### **<u>All</u>** income claims must comply with the following guidelines:

- 1. Claims must be truthful and accurate and never deceptive or misleading.
- 2. Lavish lifestyle claims and imagery (exotic vacations, high-end vehicles, yachts, airplanes, etc.) are strictly prohibited.
- 3. Do not claim (or imply) that a Nu Skin business is **easy** or does not require substantial time, skills, or hard work.
- 4. Do not claim (or imply) that **everyone** will succeed if they simply put in the hours or follow a system.
- 5. Do not claim (or imply) that operating a Nu Skin business will: allow participants to quit jobs, replace full-time income, or provide financial freedom.
- 6. Keep messaging **balanced and realistic**, do not focus only on examples of successful Brand Affiliates.

- 7. Do not make claims beyond your **own experience**, **compensation**, and **title**.
- 8. Every time you make an income claim, discuss or otherwise present earnings, you must:
  - 1. Provide a copy of or a link to the most recent compensation summary; and
  - 2. Post the full text of the Earnings
    Disclaimer:

In 2023, only 19.27% of Active U.S. Nu Skin Brand Affiliates earned sales compensation, and 6% earned \$200 or more monthly, before deducting expenses. These percentages don't account for retail markup from product resales. See full compensation summary here.

9. Use an asterisk (\*) next to all earnings claims to reference the Earnings Disclaimer. The disclaimer must be clear, conspicuous, and unavoidable: use the same font size, color, and language used in the main post:

## INCOME CLAIMS ON SOCIAL MEDIA

In addition to the guidance for all income claims, follow these guidelines when making income claims **on social media**.

- Income, earnings, awards, bonus, and/or compensation claims made on social media cannot exceed \$200.
- 2. All posts **must** follow the same format used in the example posts in these guidelines.
- 3. All posts must clearly and unavoidably disclose your relationship with Nu Skin.
  Don't hide your relationship with Nu Skin behind a "more" button or in a string of hashtags.

Best practices: use **#ad** or **#NuSkinBrandAffiliate** 

4. Post the **exact text** of the Earnings Disclaimer:

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5. If posting on Reels, Stories, or SnapChat the Earnings Disclaimer must be **superimposed over the video**, legible, and shown long enough for an average person to read.

When making income claims outside of social media (including events, team meetings, and one-to-one conversations), please follow the guidance on <u>page 15</u> of this document.

#### Specific Earnings



Who wants to earn up to \$200 a month selling our incredible toothpaste?\* No start-up fees and you can go at your own pace!

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#nuskinbrandaffiliate #opportunity #beautyandwellness #supplementalincome



Can \$20 - \$200 a month help you with those extra coffee breaks? Share and sell our amazing products for a little extra cash.\* No start-up fees or required purchases!

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#nuskinbrandaffiliate #opportunity #empowerme #yourbusinessyourway

#### General Earnings



Need a little extra income to help make that monthly car payment?\* Contact me to learn more about our amazing company and best-in-class products!

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#nuskinbradaffiliate #beautyandwellness #opportunity #yourbusinessyourway



I've been able to earn a little extra cash each month to help with my kid's activities!\* Want to learn more? Contact me about an amazing sales opportunity!

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#nuskinbrandaffiliate #supplementalincome #yourbusinessyourway #opportunity

#### General Opportunity



Something about white teeth and longlasting lipstick really toots my horn!

7 months ago I made the smartest decision I could have ever made! And this whole biz is free to join!

#nuskinbrandaffiliate #ad #opportunity #youbusinessyouway #globalbiz



Don't let your fear of failing or your fear of the unknown stop you. It's free to join. It's simple to get started and so much fun!

There's nothing like having the opportunity to own your own business. I feel so much love being around my team and my customers.

#ad #makingnewfriends #globalopportunity

#### Holiday Earnings



Need a little extra Christmas cash this year? Message me to learn how!

#nuskinbrandaffiliate #supplementalincome #opportunity #beautyandwellness #empowerme



Hey—shout out to my girl Ashley! Just in time for the holiday season she started her own business selling beauty products to make an extra \$200 each month\* She is killing it! See her promotion of Lash + Brow Serum —stuff WORKS!

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#nuskinbrandaffiliate #opportunity #beautyandwellness

## LIFESTYLE AND INCOME CLAIMS

The following terms, and terms with similar meaning, do not accurately reflect the income opportunity for most affiliates and may not be used:

residual income
replacement income
financial freedom
time freedom
recurring income
unlimited income potential
opportunity for all
part-time or full-time income
Life-changing income

The following terms, and terms with similar meaning, may only be used in compliance with these guidelines and in a context that is not misleading:

flexible schedule time flexibility leveraged income supplemental income work independently

Nu Skin wants Brand Affiliates to emphasize all aspects of the business, not just the ability to make a little extra income. Keep it real by making sure people know they can have the opportunity to own their own business, build leadership skills and abilities, share best-in-class products, be part of a Force for Good culture, and build relationships with others interested in health and wellness... and don't forget the experiences, including the opportunity to earn and qualify for Success Trips!

## INCOME CLAIMS DON'TS

DO NOT make claims about the total sales revenue and/or gross sales for your account or those in your organization

DO NOT make claims about the amount of time required to reach specific titles or compensation levels

DO NOT display earnings checks from Nu Skin, including screenshots of bonuses or statements

DO NOT make claims about retail profits

NEVER encourage people to quit jobs or school, take out loans, or incur debt

DO NOT reshare, retweet, or "like" posts that are inconsistent with these guidelines

DO NOT offer or imply any guarantee of success or income, including guarantees related to following a system

#### **IMPROPER CLAIMS**

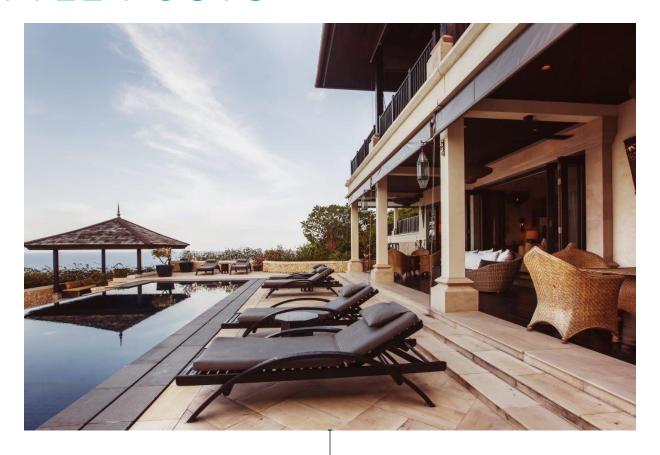






I've easily been able to earn \$450 in passive income each month working only from my phone. Reach out to learn more! #nuskin #freedom

## LIFESTYLE POSTS



#### **APPROVED**

Posts about accomplishments or life milestones that are not related to the Nu Skin business.

"Spending time with the family for the next 2 weeks on our quarterly getaway!  $\nearrow$  This time we decided on a secluded beachfront property  $\uppsi$ 

#### **UNAPPROVED**

Posts related to the Nu Skin opportunity should be limited to supplemental income.

"Here's the villa we'll be staying at for the next week during our Caribbean getaway! I'm so grateful the company I'm partnered with provides the means for me to travel to all sorts of GORGEOUS destinations around the world.

#blessed #opportunity"



I'm so excited to say that I have been able to earn \$1000 a month selling Nu Skin's amazing products! If you want to learn how you can earn recurring income like this, message me!

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#nuskin #opportunity #mybusinessmyway #recurringincome #guaranteedmoney



Guess what guys!? Through my Nu Skin business, I've been able to make enough money every month to cover my car payment! If you want to learn how to pay YOUR monthly car payment message me!

#nuskin #opportunity #guaranteedincome #empowerme #bossbabe #financialfreedom



I can help two more mamas work from home with me this month! Here's what I'm currently working on – Pick a number! Which one would you want most?! Personally, I am working on number 10!

- 1. Earn an extra \$1000
- 2. Go on a cruise this year
- 3. Pay off credit card debt
- 4. Be a stay-at-home parent
- 5. Save for your children's college
- 6. Take your family to Disney
- 7. Give back to the community
- 8. Fire your boss
- 9. Upgrade your phone
- 10. Pay off your mortgage

#nuskin #workfromhome #mamapower #bossbabe



Do your dreams include a trip to some of the most beautiful 5-star resorts in the world for you plus one?

I'm looking for 2 more people to come with us! 3 months left to qualify!

Earn from day one!! Unlimited earning potential!!

Sign up, post, make money, instant profit, TOTALLY FREE!

Comment or PM me for details!

#nuskin #freetrip #unlimitedpotential #totallyfree #financialfreedom

## INCOME CLAIMS OUTSIDE OF SOCIAL MEDIA

- There are many scenarios in which the income opportunity may be discussed including Brand Affiliate events, team meetings, and one-to-one conversations.
- It's critical that Brand Affiliates provide balanced messaging to accurately reflect the income opportunity and focus on realistic outcomes.
- Because the level of understanding and earning potential will vary significantly depending on the audience, please carefully follow the below guidance in addition to all other guidance within this document and the Nu Skin Policies and Procedures.

If Your Audience Consists of	DO	DONT
Prospects	<ul> <li>✓ Focus on modest supplemental income reflective of the "Share" and early "Build" section of the comp plan.</li> <li>✓ Talk about other positive aspects of the Nu Skin business, including the community, the products, the uplifting culture, and the chance to develop skills.</li> </ul>	× Don't imply that prospects are likely to achieve anything more than modest supplemental income through the business.
Brand Affiliate – Lapis Partner	<ul> <li>✓ Focus on modest supplemental income reflective of the "Share" and early "Build" section of the Velocity Sales Performance Plan.</li> <li>✓ Talk about income potential reflective of the "Build" section of the Velocity Sales Performance Plan.</li> <li>✓ Accurately and honestly explain the earnings potential associated with building and leading a team as set forth in the "Lead" section of the Velocity Sales Performance Plan. Earnings claims may be personalized by sharing details of leaders' Nu Skin journey and actual income level.</li> <li>✓ Use the approved income disclaimer* whenever making income claims</li> </ul>	Don't spend a significant amount of time talking about higher compensation levels or imply that participants are likely to achieve a similar level of income.      Don't use claims or imagery of mansions, private jets, exotic cars, or other luxury items.      Don't share content with those outside the intended audience.
Ruby Partner and above	<ul> <li>✓ Focus on income potential reflective of the "Lead" section of the Velocity Sales Performance Plan.</li> <li>✓ Successful leaders may share details of their actual income and lifestyles.</li> <li>✓ Use the approved income disclaimer* whenever making income claims</li> </ul>	Don't share content with those outside the intended audience.

### EARNINGS DISCLAIMER TRANSLATIONS

**English**: In 2023, only 19.27% of Active U.S. Nu Skin Brand Affiliates earned sales compensation, and 6% earned \$200 or more monthly, before deducting expenses. These percentages don't account for retail markup from product resales. See full compensation summary <a href="here">here</a>.

**Spanish**: En 2023, solo el 19,27% de los Afiliados de Marca activos de Nu Skin en los Estados Unidos obtuvieron una compensación por ventas y el 6% ganaron \$200 o más mensualmente, antes de deducir los gastos. Estos porcentajes no tienen en cuenta el margen de beneficio minorista por la reventa de productos. Consulte el resumen completo de compensaciones aquí.

**Vietnamese**: Vào năm 2023, chỉ 19,27% Nhà liên kết thương hiệu Nu Skin đang hoạt động tại Hoa Kỳ kiếm được hoa hồng bán hàng và 6% kiếm được 200 USD trở lên hàng tháng trước khi trừ chi phí. Những tỷ lệ phần trăm này không tính đến mức tăng giá bán lẻ từ việc bán lại sản phẩm. Xem tóm tắt trả thưởng đầy đủ tại đây.

Chinese: 2023 年,只有19.27% 活跃的美国如新品牌專員获得了销售报酬,其中 6% 的每月收入在扣除费用之前达到200 美元或更多。这些百分比并未考虑产品转售的零售加价。请在此处查看完整的薪酬摘要。

Korean: 2023년도 현재 활동 중인 미국 뉴스킨 브랜드 어필리에이트 중에 19.27%만이 판매 보상을 받았고, 6%는 비용 공제 전 월 \$200 이상을 벌었습니다. 이 수익은 제품 재판매로 인한 소매 가격 이윤을 포함하지 않습니다. <u>여기</u>에서 전체 보상 요약을 확인하세요.

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