

Non-refundable cancellation policy

Event tickets once purchased are **non-refundable and non-transferable**.

A refund exception will be granted if an attendee applies for and is denied a US Visa then Nu Skin will issue a full refund upon receipt of the official government-issued visa denial notification.

Failure to secure a visa appointment does not qualify for a refund. Notice of government-issued visa denials must be emailed to livequestions@nuskin.com for processing.